



CONSUMER TIPS



Auto Repair Tips

- ☒ Always get several estimates, have the estimate in writing and what work will be completed in writing
- ☒ Estimates more than \$750 are required to have written estimates
- ☒ Written permission is required if there is a 10% increase over the estimate
- ☒ No unauthorized work/repair can be completed
- ☒ Request a return or inspection of all repaired or replaced parts.
- ☒ Make it clear to the repair facility that you must approve any additional repairs in writing before work can be performed. Best practice is for this to be in writing on the original estimate.